

# **2021 ANNUAL REPORT** WHAT BRINGS YOU JOY AT NEIGHBORHOOD HOUSE?

"Having friends here, all my teachers caring about me, & coming to grandfriends"



The friends & staff"

"Meeting new people that come from diverse backgrounds"



"People are so kind & they can help you out"



"I play with my friends on the slide & the swings"

#### **Our Mission**

The mission of Neighborhood House is to enrich, empower and educate children and adults through quality, affordable day care and support services.

#### **Our Values**

Built on a foundation of mutual respect, Neighborhood House uses accountability and accessibility to support our commitment to excellence, so that our house can be filled with compassion & kindness.

#### **Our Vision**

Our vision is for all to receive access to the resources and opportunities they need to create successful, happy and healthy families.

#### Dear friends and neighbors,

In recapping 2021, we reflect on the tenacity of our families, our staff, and our community. With the Omicron variant dashing our hopes of being done with COVID, we never gave up on our mission and vision, nor on each other. As our communities were still struggling with the impacts of losing jobs, reduced hours, and dealing with sickness, Neighborhood House continued to be a beacon of hope for all our families. While other children's centers could not reopen following initial pandemic shutdowns, Neighborhood House was able to renew their commitment to extended operating hours to allow caregivers the flexibility to work their full hours or search for employment and care for their families. During these hours, Neighborhood House served 93,998 free meals (breakfast, lunch, and a snack) in 2021. We were able to provide early childhood education for 473 children and a total of 1,787 hours of programming for School Age children. More than 92% of enrolled children come from low to extremely low-income families and 79% receive free or reduced lunch.

In our Adult Day Services we served **108** older and aging adults and offered daily activities such as gardening, art, community fieldtrips and more. In 2021 alone, **48 new client** were enrolled with an average age of clients being **74**. Considering the average household income of clients falls **below \$40,000**, it is unsurprising that **79%** of clients fell below the federal poverty line.

Even with steep discounts through the sliding fee scale, families continue clothing. to struggle to provide even the basic necessities like shelter,

food, and clothing. Neighborhood House understands that without wraparound services, Salt Lake City's low-income families will never have an opportunity to build a healthy financial foundation. Therefore, our Family Support Center is dedicated to helping keep families from falling into crisis by providing hardship assistance during their most difficult times. Family Support assists individuals with finding appropriate resources to meet their needs and achieve their goals. Neighborhood House offers individual case management services to community members by connecting them to: accessible therapy, adult education, legal and health services, domestic violence services, parental support, career services, food and clothing, rental support, and more.

Closing the gap between what families can afford to pay and the true cost of services at Neighborhood House is vital to the success of the organization. We want to thank you from the bottom of our hearts for your support. The steadfast support of individuals like you has empowered Neighborhood House to provide high-quality, affordable care to the most vulnerable people in our community. We are proud to share our vision for meeting the needs of our community with you, because together, we can make certain that everyone is welcome in our house, regardless of their ability to pay.

With my deepest appreciation for all you do to help so many,



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Neighborhood House is a 501(c)3 non-profit.

The mission of Neighborhood House is to enrich, empower & educate children & adults through quality, affordable day care & support services.

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\*For annual financial information please see *Audited Financials* at www.nhutah.org under *Our Impact*.