



neighborhood house

2020

annual report



Our Mission:

The mission of Neighborhood House is to enrich, empower and educate children and adults through quality, affordable day care and support services.

Our Vision:

Our vision is for all to receive access to the resources and opportunities they need to create successful, happy and healthy families.

Our Values:

Built on a foundation of mutual respect, Neighborhood House uses accountability and accessibility to support our commitment to excellence, so that our house can be filled with compassion and kindness.



A Letter About

2020

2020...

What a year it was!

Neighborhood House met the challenges and concerns of the COVID-19 Pandemic and **emerged stronger and more equipped to service the needs of our clients**. We could not have succeeded without the incredible generosity and support from our partners, donors and friends. Much like the rest of the community, we are not free from the effects of the pandemic, but we have full classrooms, a vaccinated and enthusiastic staff and adult clients who are **so happy** to be spending their day at Neighborhood House.

We began the year in the new Children's Center servicing 40% more families than previously in the old building. Progress on the construction of the Adult Center was moving forward, and we were planning for that opening in early Fall. Then on March 18 we closed both centers to comply with safety guidelines. Within weeks we created a **COVID-19 campaign fund** to keep our staff and their families functioning during these difficult times. This campaign was an **overwhelming success** and through the hard work of our staff, administration and Board, we were able to re-open the Children's Center on May 18, with reduced capacity and strict Covid protocols and testing.

Construction on the Adult Center continued through the summer, and **we welcomed our first clients to the new building** on September 3rd, again with strict protocols and

testing. We are proud to report that the Adult Center has not had a single positive COVID test amongst staff and clients. Despite the challenges, we have **much to be grateful for** including:

- **New Partnerships** like Nourish to Flourish to support our families during times of food insecurity and Comcast providing internet service to our families
- Becoming a **coronavirus information and support resource** to the community
- Providing **holiday meals** to all Neighborhood House families
- Giving toys, boots, and coats to **each child** and gifts to **each adult client and caregiver** during the holidays

As we continue to emerge from the pandemic, we **thank you** for your on-going support to the mission of Neighborhood House. It is with friends and donors like you that we are able to expand our services to build a stronger community for our **children, families and adults now and into the future**.

Sincerely,



Marilyn Macallair
2021 President of the Board of Trustees

In 2020

Neighborhood House...

...served **90** adults in the Adult Day Services

- 94% achieved their cognitive care plan goals
- 93% achieved their social care plan goals
- 91% achieved their emotional care plan goals

...connected **402** children to quality affordable services

- 58% live in single head of household homes
- 54% speak Spanish as their primary language
- 83% are students of color

...provided access to resources and opportunities to **91%** low-income families

...extended **full-day programming** to support the most vulnerable of students during the months Salt Lake School District was online

...served **211** students from **26** different schools in the School Age Program

- provided a total of 1,797 hours of programming
- over 522 hours were dedicated to digital learning
- 275 hours were dedicated to STEM (Science, Technology, Engineering and Math) learning



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2020 financial report

Income

Programs	\$	726,079
Grants and Contributions	\$	2,974,129
Food Services Reimbursements	\$	119,372
In-kind	\$	7,871
Special Events	\$	311,925
Other	\$	1,459
Total Program Related Income	\$	4,140,835

Investment Income/Gain and Royalties	\$	632,286
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TOTAL INCOME	\$	4,773,121
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Expense

Children's Programs	\$	2,510,052
Adult Day Services	\$	518,952
Management and General	\$	1,008,834
Fundraising	\$	204,146

Total Program Related Expenses	\$	4,241,984
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Neighborhood House is a 501(c)3 non-profit.

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The mission of Neighborhood House is to enrich,
empower and educate children and adults through quality,
affordable day care and support services.

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